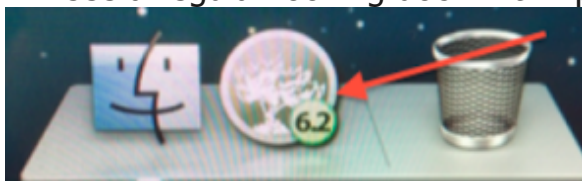


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1. Ask students to log off their laptops
2. Have them log back in using:
 - a. User: cbtuser
 - b. Password: cbtuser

Here are a few things you need to know:

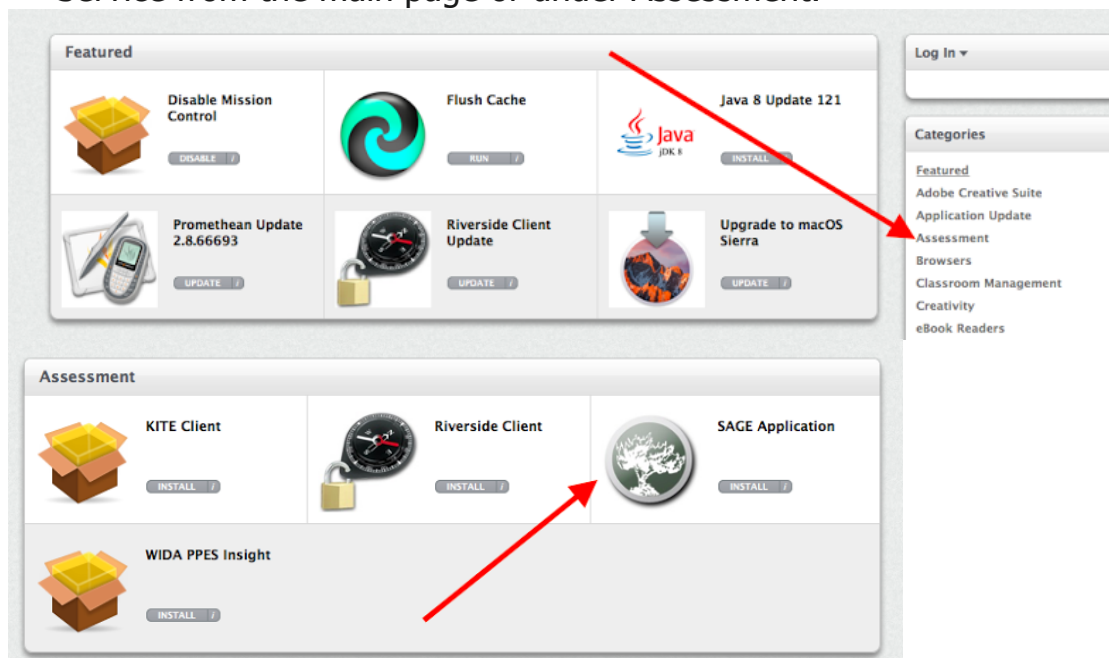
1. The first time a student logs in as cbtuser, it will revert back to the login screen for cbtuser credentials to be entered again.
2. Some students will see the Utah SAGE Secure browser in the dock; others will see a regular looking dock with Applications.



3. If the Utah Secure Browser is not on the dock, it will be in the Applications folder. (Finder > Applications > Utah Secure Browser)



4. If the Secure Browser it is not in Applications, the student can install it Self Service from the main page or under Assessment.



The screenshot shows the Self Service application interface. It is divided into two main sections: 'Featured' and 'Assessment'. The 'Featured' section contains six items: 'Disable Mission Control' (DISABLE), 'Flush Cache' (RUN), 'Java 8 Update 121' (INSTALL), 'Promethean Update 2.8.66693' (UPDATE), 'Riverside Client Update' (UPDATE), and 'Upgrade to macOS Sierra' (UPDATE). The 'Assessment' section contains four items: 'KITE Client' (INSTALL), 'Riverside Client' (INSTALL), 'SAGE Application' (INSTALL), and 'WIDA PPES Insight' (INSTALL). A red arrow points from the 'SAGE Application' icon in the Assessment section to the 'Log In' button in the top right corner. A sidebar on the right lists categories: 'Featured', 'Adobe Creative Suite', 'Application Update', 'Assessment', 'Browsers', 'Classroom Management', 'Creativity', and 'eBook Readers'.

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5. If Utah Secure Browser does not launch and student gets the “cannot open because spaces is enabled” message; there is a fix in Self Service. It is on the main page of Self Service called "Disable Mission Control."

